

HORNING



PARISH PLAN 2011

Index

Foreword	Page 2
Introduction	Page 3
Snapshot of Horning	Page 3
Consultation Process	Page 5
Housing	Page 6
Roads & Transport	Page 7
Local Employment	Page 9
Demographic Profile	Page 9
Communications	Page 9
Policing & Crime	Page 10
Environment	Page 11
Housing	Page 12
Business Development & Employment	Page 12
Amenities & Allied Subjects	Page 12
Summary	Page 14
Appendix A - Action Plan	Page 15
Appendix B - Summary of Results by Percentage	Page 17

Foreword



Following publication of the Rural White Paper in 2004, Parish Councils were tasked with encouraging the development of Parish Plans. These plans would outline the visions of the community to which they related and the intention was that they would become a valuable asset to Parish, District and County Councils, (as well as central government) when any plans affecting the communities involved were being considered in the future.

Horning Parish Council recognised that if the Horning Plan was to truly reflect the wishes and aspirations, and importantly be accepted by the majority of the residents of their village, it would be preferable if it was actually produced by the residents themselves. Therefore in late 2009 the Parish Council arranged a public meeting at which volunteers from the people of Horning were sought to accept the challenge of developing a plan for the future of their village.

From this meeting the Horning Plan Steering Group was formed. I believe it's quite important to note that this small dedicated group of villagers worked quite independently from the Parish Council, although from its inception it was always the intention of the group that once completed the Horning Plan would be offered to the Parish Council, for them to accept and adopt.

Since November 2009, the Steering Group has been working tirelessly in the background gathering the wide range of information that was deemed necessary to allow publication of the Horning Plan.

Without the hard work of the members of this group the Plan would not have come to fruition, and my thanks go to each and every one of the Steering Group as well as to all the residents and business people of Horning. They helped immensely by completing the questionnaire and, by so doing, provided the group with their views and comments. I am very much aware that without this input publication of the Horning Plan would simply not have been possible.

I believe it would be remiss of me if I didn't take this opportunity to pass on my sincere personal thanks to everyone who has given up so much of their time by becoming members of the Steering Group, and in particular for the valuable assistance they so willingly devoted to the preparation of this Plan. Whilst the numbers of volunteers in the Steering Group reduced slightly since the first meeting in November 2009, I would above all like to thank Peter and Margaret Wilson, Phil and Eileen Kibler, Chris Thomson, Dorian McGovern-Avellino and Malcolm Russell, each of whom have been with the group since its inception. Without their sterling and unstinting efforts the Horning Plan would have been impossible to deliver.

My thanks also go to Peter Smith of Norfolk Rural Community Council (NRCC). Using his inimitable down to earth style Peter freely offered his time, expertise and not least the vast experience he has gained in helping similar groups in the past, to provide the Steering Group with invaluable information and guidance on innumerable occasions, as well as, through the NRCC, providing much needed funding towards the cost of producing the Horning Plan.

Peter J Iddon

Chair, Horning Plan Steering Group.

Introduction

1. The Horning Plan is the result of a project that has taken some 18-months, since its start in November 2009. During this period a small band of local people worked tirelessly consulting the villagers and business people of Horning. The consultation exercise included the delivery and collection of a detailed questionnaire to every household and business in Horning. The wide ranging views, visions and aspirations expressed by those who completed this questionnaire have formed the basis of this Report, and the Action Plan that forms part of the document is designed to guide the village forward over the next 5 plus years.
2. It was particularly pleasing to the Steering Group members that some 57% of the questionnaires circulated were completed and returned. The information and data gained from this excellent level of return was of great help to the Steering Group members when compiling the Plan itself.
3. During the process of preparing this Plan the Steering Group members have learned a great deal about the village in which we live, as well as becoming much more aware of the visions, views and aspirations of the people who live or run businesses in Horning. Analysis of the data contained in the returned questionnaires resulted in some answers that were expected, as well as delivering a number of unexpected surprises.
4. Norfolk County, North Norfolk District and Horning Parish Councils have all received copies of this Plan and now have up to date, detailed and accurate information relating to the areas that both please and concern the residents and businesses of Horning. This they can use in the future when considering matters relating to such things as Transport, Conservation and Planning etc.
5. However, it should be pointed out that delivery of the Horning Plan is only the start of a journey. The Parish Council will now need to study and hopefully adopt the document. Following this they will need to work closely with the community to maintain and build on the momentum that the Action Plan has already generated.
6. Now is the time for villagers to become involved with the particular issues that are important to them otherwise, despite the hard work put in by the Steering Group, the visions and aspirations expressed in this Plan are unlikely to come to fruition.

Horning - A Snapshot

7. The name Horning means the "folk who live on the high ground between the rivers" and dates back to 1020 when the manor was given by King Canute to the Abbey of St Benet. It has about 508 residences with a population of around 1,083.

8. Horning is extremely picturesque and is often described as the prettiest village on the Norfolk Broads. It is a popular centre for sailing, fishing and other river activities and Horning Sailing Club has over 400 members and hosts regular annual events including the famous Three Rivers Race.



9. Horning has several boatyards specialising in boat sales, boat hire, boat building and repairs. There are two marinas and an “on demand” ferry service to the south bank of the River Bure where there is a Village Marina as well as several houseboats which are occupied all the year round.

10. The village centre comprises a single street called Lower Street which runs along the north bank, and contains The Swan Inn pub, which dates back to 1696, several thriving shops including a newsagent-cum-general store, a butcher, a post office, a greengrocer, a delicatessen, gift shops, restaurants and a Chinese take-away as well as private residences. There is a coach and car park adjacent to the Swan Inn and directly in front of the Village Green is the village staithe with free 24 hour mooring.

11. The village is fortunate to have two other riverside pubs, The New Inn and the Ferry Inn and various small scale service industries. Located adjacent to the Ferry Marina is a hairdressing salon, a launderette, a fish and chip take-away, a small swimming pool and a fitness centre with its own cafe.

12. By the Village Green is St. Benet’s Hall which can be hired at modest cost for local club and other meetings.



13. The main Village Hall is located on the upper level of the village, this hall was rebuilt in 1979, the work being funded by public subscription. This hall is very popular being used on a daily basis throughout the year by a wide range of village based clubs and associations and is also used on a weekly basis as a doctor’s surgery for those residents who cannot get to the Health Centre in nearby Hoveton. It has a purpose built stage equipped with curtains, lighting and also has its own fitted kitchens, with the hall itself being capable of seating up to 150.

14. At the front of the hall is a large free car park and adjacent to it are the village

Playing Fields with a separate annex for changing rooms. The annex is sometimes also used for smaller meetings by various village associations.

15. Adjacent to the upper Village Hall is the village Bowling Club and a children’s play area equipped with a range of play equipment.

16. The Parish Church of St. Benedict lies half a mile east of the village and dates back to the 13th Century. There is a thriving village Community Primary School, also on the outskirts of the village, attended by almost 50 children; 75% of whom are from Horning and the remainder from surrounding villages.

17. There is a large amount of arable farming carried out around the village, the boundaries of which extend as far as Ludham Bridge.

18. Housing in Horning comprises a wide mixture of properties, comprising old thatched houses and cottages, substantial wooden and brick-built riverside properties and many, predominately wooden built, holiday chalets.

19. There is a small modern private housing estate located off Lower Street and a larger more established one located at the eastern end of the village. There are a number of Housing Association houses situated in the upper part of the village where there is also a sheltered housing development.

20. The village population is mainly in the older age range (52% are in the 18-65 age range and 38% are over 65) and the friendly village atmosphere, which is one of Horning's most notable features, is enhanced by the participation of many of its residents in the many leisure activities available, including boating and sailing, bowls, amateur dramatics, art, swimming, badminton, bridge, luncheon and "get-together" clubs, as well as very active walking groups.

21. There is a village newsletter published by the Parish Church called the "Horning Reach". Published monthly and distributed free to every household, it is widely referred to as a source of information relating to what's happening in and around the village as well as providing a valuable service by carrying advertisements from the many local tradesmen operating in the area. Ways in which information is disseminated in Horning and its activities also include a village website, other local free publications, Parish notice boards, local County newspapers and posters within some of the local shops.



22. There is a bus service and good rail communications to Norwich, this latter service being via Wroxham and Hoveton railway station.

23. All of the foregoing helps to make Horning one of the most attractive areas on the Norfolk Broads in which to live and its residents are fiercely determined to make sure the village character is maintained, now and in the future.

Consultation Process

24. A primary aim of the Steering Group was to make the whole process as inclusive as possible. Consequently a lot of time and effort went into keeping residents and business owners in Horning as well informed as possible, as well as inviting and encouraging participation by any and all who wished to be involved.

25. **Meetings** From the start the monthly meetings of the Planning Group were open to everyone who had an interest, and anyone attending was encouraged to participate and give their views. Notes of the meetings were produced and made available to anyone who wished to have them.

26. **Publicity** Several avenues were explored in an attempt to keep the residents informed and to solicit their thoughts on what should go into the questionnaire. The first was regular use of the Horning Reach, a free magazine distributed to all properties in the Parish and extensively read. Leafleting was also used at strategic times both to kick start the process and later to encourage residents to get involved and to advise them of significant events such as the imminent distribution of the questionnaire.

27. **Questionnaires** Once the questionnaire had been drafted a random sample of the population was asked to give their opinions on its content. The final documents were then hand

delivered by members of the Group, accompanied by further explanations and encouragement, at the same time making it clear that help and advice was available if wanted. Questionnaires were then collected by hand, offering a further opportunity for questions and discussion. A total of 505 questionnaires were distributed, one to every residence and business in the parish, of which 288 were returned. This represents a very satisfying 57% response, especially given that many of the properties are second homes and holiday rentals

28. **Advice Sessions** Several publicity and advice sessions were held both in St Benet's Hall in the centre of the village and in the Village Hall itself, including holding a coffee morning and a Strawberry Fayre. A stall was also taken at the Village Fete to try and stimulate participation. A direct attempt was also made to meet with village groups and organisations. A leaflet was also included with the questionnaire offering the assistance of a Steering Group member to anyone who needed help in filling it in.

29. **Website** An internet domain was registered, www.horningplan.org.uk, and a website created which has been used both as a further information and advice resource and to keep residents updated on progress, for example by making meeting notes available on it. Once established the website address was then promoted in all correspondence, articles etc.



30. **Parish Council** Horning Parish Council had a standing invitation to send a representative to meetings and were kept fully updated on progress.

31. During the process a steady trickle of residents responded to the various opportunities offered to them to discuss what was being done and question the Group.

32. Most of the response was very supportive, however members of the Steering Group considered every input very carefully whether positive or not. By the end of the exercise the Steering Group was satisfied it had reached every resident, and that everyone had been offered ample opportunity to make an input had they chosen to do so.

Housing

33. In order that we get a broad feel for the villager's thoughts on housing we asked a number of related questions as well as asking about friends or relatives wishing to move to Horning and their motivations.

34. As can be seen by the demographic information, Horning has a large number of older residents (38% of those completing the forms) and so it is likely that for these residents building additional properties may not be so important or indeed desirable.

35. When we asked if respondents had family or friends wanting to move to the area over 20% of those completing the survey answered that they did, and 47% said this was because of retirement, 35% to be nearer family or friends and the remaining 18% for various other reasons.

36. On the question of additional types of housing required in Horning 26% of respondents felt that starter homes were required, 8% wanted shared ownership homes and 10% wanted rented

social housing. This gives us 45% of respondents expressing concerns about availability of affordable housing.

37. 13% of respondents wanted to see residential/nursing homes and 6% sheltered housing. This could reflect the views of the ageing population of Horning.

38. 37% of respondents felt no further housing is necessary and again this may be a reflection of the number of older residents, many of whom have chosen to move into Horning for its rural environment.

39. When we asked if there were enough amenities to support further housing development 57% of villagers felt there were not, against 32% who felt there were and 11% who expressed no opinion.

40. When asked how many more houses should be built in Horning the split between those wanting more development (46%) and those against further development (54%) was small and reflected previous comments. The breakdown was 7-12 houses 21%, 13-20 houses 19% and 20+ houses 14%.

41. Looking at the results in general the picture is of a large number of older residents who greatly enjoy the peaceful rural attractions of Horning. These residents either don't have any particular personal reasons to see growth (children, grand-children etc), or belong to a younger group which finds it more difficult to cope with Horning house prices.

42. For those seeking to move to Horning after retirement we may see further pressure on house prices and greater difficulties for some to remain in the area.

43. Views seem to be fairly equally divided about whether more housing is desirable or not but there does appear to be a clear consensus that future development will not be satisfactory without improvement to amenities.

Roads & Transport

Personal Transport

44. As one might expect from a rural village with limited public transport links the main form of transport used by the residents of Horning is the car (79% of respondents). Within the village a total of 44% of households have one car and 32% have access to two; of the remainder 12% have more than 2 cars with 12% of households having no car at all.

45. A further, smaller, number of residents (8%) use local buses as their main form of transport and 5% advised that, whilst they mainly use a car for personal transport, they normally use the Norwich Park and Ride bus service when visiting the city.

46. Asked about usage of local bus services 69% of respondents who said it was their main form of transport also said that, even if there was a service on Sundays or Bank Holidays, they would not use it.

47. Of the total number of respondents, 54% said they never use local bus services at all but despite this 51% of respondents possess a concessionary bus pass.

48. Of those who use the bus as their main form of transport, 60% said that the existing level of frequency was unsatisfactory and 53% said the evening services did not meet their needs. In addition 55% felt that the publicity given to timetables was poor.

49. Unsurprisingly, given the high number of respondents who use a car as their main form of transport, the majority of respondents expressed no opinions about the quality or frequencies of local bus services.

50. On the question of the Dial-a-Ride service, it was surprising that only 2% used it, with a total of 21% stating they were not even aware of its existence.

51. Amongst the remainder of the respondents, 4% used taxis as their main form of transport, with the other forms of transport listed (bicycles etc.) being used by less than 2% .

52. With regard to those who were in regular employment, 37% travelled to their place of work by car, 4% by public transport, 3% by bicycle and 5% walked. Finally, 3% of schoolchildren travelled by school bus.

Pedestrian Concerns

53. Analysis reveals concern about a lack of safe places to walk within certain areas of the village and of traffic speed being too high.

54. Whilst there are good pavements in most parts of the village, significant stretches of Lower Street are without pavements and in these areas pedestrians have to walk in the roadway itself. In addition, on the parts of Lower Street where pavements do exist they are, due to their restricted width, unsuitable for mobility scooters, wheelchairs or pushchairs.

Vehicular Concerns

55. A number of respondents (34%) expressed the view that they would like to see an extension of the 20mph speed limit along Lower Street, with same percentage saying that they would like to see the introduction of speed activated signs.

56. Of the remaining respondents 22% felt a higher level of speed enforcement was required, whilst 11% disagreed with this view and stated they actually felt there was no need to enforce the existing speed limits.

57. The junction of Ropes Hill with Norwich Road (A1062) was highlighted by 33% of respondents as an area that caused them some concerns in terms of road safety, in particular when exiting the village. Similarly, 21% of respondents felt that the bend on Lower Street, at the rear of The Swan Inn, was a danger spot. A smaller number (7%) were worried about safety in the Upper Street area of the Village, in particular at the Water Works Lane junction. Almost half of the respondents (46%) felt that the overall standard of road maintenance in and around the village is poor.



Parking

58. A large number of the respondents (59%) said they had experienced no parking problems in Horning. Of those who did have parking problems the majority (62%) said they were in Lower Street, mainly in the vicinity of the shops and restaurants.

59. Whilst a total of 29% of respondents felt that provision for disabled parking in Horning was adequate, a slightly lower percentage (27%) felt it was not and 44% of respondents expressed no opinion on this matter.

60. There was a majority view that traffic speed in the village was too high. Of the various traffic calming measures available, 34% suggested speed activated signs and 34% wanted a 20mph speed limit.

Local Employment

61. Of the 52% of respondents who are of working age, (i.e. between 18 and 65) 26% of these worked either at home, in the village itself, or within a radius of 8 miles.

62. On the issue of local employment, 47% said they would like to see more opportunities in Horning itself, with slightly more than half (54%) favouring the development of small businesses. 41% of respondents had no opinion on this matter.



Demographic Profile

63. Analysis revealed that:

- 3% of Horning residents are under the age of 5 years
- A similar percentage are between the ages of 5 and 11
- A further 4% are between 11 and 18 years of age
- A majority (52%) are between 18 and 65 years
- Finally 38% are over the age of 65

64. From this it can be seen that the average age of the village population is considerably higher than the national average (in 2009 this was 18%), but this is unlikely to be a surprise to the majority of villagers.

65. Further analysis of the data showed that more than a third of villagers (37%) had lived in the village for over 20 years, with about 10% having come to live in Horning within the last two years. Just over half of the villagers (54%) who responded to the questionnaire were retired.

66. Whilst only a low number of households responded to the question as to why they had chosen to live in Horning, of those that did respond 47% had moved here on retirement and 35% had done so to be nearer to family and friends.

Communications

Telecoms Infrastructure

67. The landline service for telephone communications is generally considered good. Nevertheless, despite being only 12 miles from the centre of Norwich by road Horning is not serviced by Cable communications, and due to the limitations on the present telephone exchange system telecoms providers can offer little more in the way of services other than the present products available through the National provider.

68. Whilst the national provider at time of writing this report is making reasonable efforts to improve the quality of its existing supply services, Horning is not considered a key growth area for telecommunications and network improvements are deemed to be in line with other surrounding villages.

69. It would not be within the scope of this report to predict when 100 megabyte broadband speeds will be achieved across the village nor at this point could it be concluded for certain if and when other competitive suppliers would be likely to roll out ultra competitive services for future telecommunication packages. Some of the more competitive services in the City combine TV services with telecommunications and sweeteners such as free use incentives for overseas calls, although such incentives would be seen as a benefit for local residents.

IT and Broadband services

70. From the responses received the percentages show that 32% use a computer system for Business purposes, 4% for school work and just over 40% use their computer for entertainment purposes.

71. For Broadband services 36% considered that their Broadband speed was satisfactory, 14% had no opinion but 49% considered the speed and coverage to be below a satisfactory level. Broadband speed and its consistency of service are important factors to residents and an improved service is considered a fundamental requirement from any service provider.

Mobile phone services

72. Replies clearly showed that for the majority of residents mobile phone reception was a disappointing issue, with 74% being dissatisfied. Only 20% responded positively. From local feedback it would appear that certain mobile phone services are better in particular geographic locations around the village whilst some locations seem to receive little or no line connection irrespective of which provider is used.

Events and Public Notices

73. Results indicated that the Horning Reach was by far the most popular way for residents to inform themselves of what was going on in the village – 85% said that this was their primary source of information as to what was going on in the parish. Parish notice boards, posters and local newspapers all scored between 20% and 24%. Word of mouth and friends and neighbours scored between 36% and 45%. Only 2% used the parish website to find out what was going on in the village.

Parish Council

74. Only 5% of residents responded that they found out about village matters through Parish Council meetings.

75. Asked about the Parish Council's decision making processes 48% responded that they did not feel well enough informed, 23% said they were and 30% had no opinion.

76. With regard to being well enough informed about the use of Parish Council funds 47% said they were not, 30% had no opinion and 24% said they were.

77. On the issue of Parish Council handling of planning applications, 29% of residents who responded had no opinion, 23% were well enough informed but 48% said that they were not.

78. The results overall indicate that a high proportion of sampled residents did not consider themselves to be too well informed, and the Parish Council will perhaps need to consider how they can improve the communications issues.

Utility Based Communications

79. Referring to the quality of service from the telephone land lines in the village 71% responded positively with 21% finding the service adequate and 4% stating the service was below standard.

80. Digital TV was reported as good by 43% of sampled residents, adequate by 35% with 9% reporting poor reception. Digital radio reception was considered by 32% to be good, adequate by 27% and poor by 21%

Policing & Crime

81. Answers to questions about policing and crime in general in Horning, and about the fear of being mugged in particular, showed that the vast majority (97%) feel that it is a very safe place in which to live.

82. 31% of Horning's residents expressed a fear of the family home being broken into and the next highest worry, and even this was only 24%, was receiving unwanted telephone calls.

83. 19% of residents worried about theft from gardens or petty theft from property but only about 10% were worried about theft from boats or moorings, antisocial behaviour, car crime or vandalism. The fear of pets being stolen or children being bullied was even less (6% and 3% respectively). Perhaps the most significant result was that 46% said they were not unduly worried about any of these things.

84. The predominant feeling that Horning is relatively crime-free is borne out by the crime figures for Horning in the last year and it is worth while quoting these verbatim from our local Police Community Support officer.

85. *"In the last year there have been no burglary dwellings, no robberies, no cars broken into or stolen from the Horning area. There have been 5 burglaries, other than dwellings, which are basically buildings that aren't lived in. (3 of those are sheds at the allotments.) There have been 6 thefts in the last year from the Horning area which range from an item of clothing from a washing line to an old wood chipper."*

86. Although 85 % of residents did not belong to a Neighbourhood Watch scheme many thought they helped to reduce crime and Horning's designated Community Support Police Officer (currently PCSO Laura Bennett) has agreed to help promote and extend the existing Home Watch scheme in our village.

Environment.

The Horning Conservation Area question met with a mixed response, with nearly half of those who responded not knowing whether or not they lived within the area. Of the rest 36% lived in the area, and 17% did not. Over half had no opinion regarding the extension of the boundaries and the rest split evenly between those who did and did not want to see it extended.

87. Only 34% of residents said there were trees in the parish that needed protection. 87% of parishioners used the rural footpaths on a regular or occasional basis.

88. 67% of households did not include children, therefore it is not surprising that only 6% of returns said they used the play area on the Playing Field, with 14% saying their youngsters played at home.

89. Taking into account the age profile of our village population, it is not surprising that relatively few households have young people to use the facilities in the play area, but even the older residents have young family members who visit from time to time, and Horning, the jewel of the Broads, has a vast holiday influx in the season, many of whom are young - or young at heart.

Housing

90. When asked about their homes, 87% of respondents said they had double glazing, 86% had loft insulation and 52% cavity wall insulation. For heating over half have gas central heating, 20% oil central heating, and 19% electric powered heating. Smokeless fuel or wood is used in 8% of homes, and 7% have solar panels.

91. Nearly all (90%) have mains drainage, and despite living on a riverbank, a similar percentage has never been flooded.

Business Development & Employment

92. Nearly half of returns indicated a need for more employment within the parish, with 54% of responses favouring medium sized small businesses, and 41% expressing no opinion as to type or size.

93. Despite the high level of positive response for business development, hopefully leading to increased employment for the residents of Horning, the opportunities to turn such hopes into reality are limited. All existing properties able to offer retail facilities at the Swan Inn end the village are up and running very successfully and similar opportunities at the Ferry Road location have recently been enhanced.

94. As to small or medium workshop/factory sites, these would need to be identified with care. At the Swan end of the village the premises able to offer retail or restaurant facilities are running successfully with the exception of the old TAPS restaurant and hopefully these attractive premises will appeal to prospective operators and will once again be at the heart of the village.

Amenities & Allied Subjects

95. In response to the questions regarding aspects of Horning most valued:

- Tranquillity came top of the list at 44%
- Next was its rural setting at 39%
- Scenic beauty 35% and sense of community 34% were next
- Access to other locations 30% followed, then it's wildlife at 28%
- Local shops and services 25%, and the local sailing club 15% completed the list.



Facilities

96. Nearly all the residents use the village shops at some time or other, the Post Office being used by 95% for purely postal services, and 31% for the banking services on offer.

97. Two in three used the pubs regularly, over half used the restaurants, 30% said they used the cafes and 27% the service industries.

98. Over 38% of returns said they used the Village Playing Fields.
99. Only 5% of returns said they had children who participated in after school clubs.
100. The returns revealed that there was considerable enthusiasm for the Three Rivers Path and it is recommended that the Parish Council continues to give its support to this project

Community

101. Over three quarters of responses believed the Parish Church of St Benedict is important. Of these 34% cited its importance as an historic building, the same number as a landmark, while a great many saw it as important for Church services, baptisms, weddings and funerals, and Easter and Christmas celebrations.

The Broads

102. Over three quarters of villagers said that they used the Rivers Bure, Ant or Thurne, and the associated Broads on a regular basis; less than 25% never used them.

Activities

103. In response to involvement in the village and its activities, 20% felt they were prevented from being involved in village events through lack of information.



104. A further 41% of returns felt that there were not enough activities for young people, with 51% having no opinion at all on this. Most returns (85%) said either that there were enough activities for senior citizens or that they had no opinion. Asked about activities for the disabled 5% said there were enough, 20% said more were needed and 75% said they had no opinion. 18% of returns thought the sports or fitness facilities were adequate, 35% thought they were not and 47% had no view on this. Over 10% of returns said they would be willing to help should the Youth Club be revitalised.

105. Should this happen, the most requested activities in order were as follows:

- Boating and canoeing 83%,
- Computer skills 64%,
- Cooking 53%,
- Car maintenance 41%,
- Creative art 27%,
- Table tennis 27%,
- Cricket 26%,
- Beauty and hair care 22%,
- Mini football 20%,
- Hockey 15%,
- Roller skating 12%,
- Listening to music 10%,
- Darts 6%,
- Baseball 4%.

106. Nearly 76% of residents have no young family members and the question about additional equipment on the Children's Play Area did not get a large response, however the most requested item of equipment was monkey bars.

107. Additional sports facilities people would like to see in the village were cricket (32%) and tennis (23%).

Summary

108. It is evident from the analysis that the peaceful setting and riverside location of Horning is much valued by the residents, and no serious social issues arose from the questionnaire such as those seen in some larger towns and cities.

109. As with most communities in the United Kingdom, however, there are many detailed aspects of life in Horning that would bear improvement. Included in these are traffic concerns as well as housing, communications and employment, many of which cannot easily be addressed. Some however can be tackled and these have been included in the Action Plan attached to this report. All need to be further investigated and explored to identify their level of feasibility, a task that can be best steered and facilitated by the Parish Council.

110. In conclusion Horning is seen by its residents as a nice place to live and, with effort and imagination, it is clear that it can become an even more appealing place in the future.

APPENDIX A Action Plan

Action	How to tackle	Priority	Timescales	Responsibility	Resources	Monitoring
1 Improve communications between Parish Council and Village	Increase availability of information published by Parish Council and encourage feedback/participation by villagers	High	Immediate	Lead: Parish Council Partners: Village population	No funding needed.	Survey by Parish Council after 6 months to gauge success of initiative
2 Develop further amenities and activities for young people.	Bring together all local youth organisations and other interested parties to investigate possible ways of meeting aspiration.	High	Immediate	Lead: Parish Council to bring together stakeholders then hand over to planning group. Partners: Youth groups(s), school, church and any other interested parties.	Costs would emerge later and would depend on final plans.	Planning group to keep Parish Council and villagers informed as plans develop.
3 Improve the quality of village roads.	Establish links with County Highways and investigate options. Research possible sources of funding from Rural Agencies if available. Involve District and County Councillors.	Medium	Organise meeting(s) with NCC and District and County Councillors within 6 months with view to pressing for inclusion of some improvements in next year's budget	Lead: Parish Council to initiate approach to stakeholders. Partners: NCC, NNDC, Council representatives	NCC highways budget.	Parish Council to keep villagers informed by way of Horning Reach magazine and through Council meeting minutes & website.
4 Investigate and initiate speed reduction initiatives in the village	Establish links with County Highways and investigate options. Research possible sources of funding from	Medium	Organise meeting(s) with NCC and District and County Councillors within 6	Lead: Parish Council to initiate approach to stakeholders. Partners: NCC,	NCC highways budget.	Parish Council to keep villagers informed by way of Horning Reach magazine and

		Rural Agencies if available. Involve District and County Councillors.		months with view to pressing for inclusion of some improvements in next year's budget	NNDC, Council representatives		through Council meeting minutes & website.
5	Lobby to improve Broadband speeds in area. Needed if attempts to bring businesses into village are to succeed.	Organise community led action group to encourage residents in area to register interest in the new BT fast broadband initiative.	High	Medium	Lead: Local action group. Partner: BT	Resource implications not known at this stage.	Action group to monitor and report to Parish Council and community by way of special meetings and Horning Reach
6	Lobby to improve mobile phone coverage in village.	Organise community led action group to approach phone providers and identify possible ways to improve coverage.	High	Medium	Lead: Local action group. Partners: Telecomm companies.	Resource implications not known at this stage.	Action group to monitor and report to Parish Council and community by way of special meetings and Horning Reach
7	Improve employment opportunities in village.	Identify suitable development sites. Investigate ways of attracting suitable businesses to village. Lobby to include village in future local development framework.	Medium	Long term. First step of identifying suitable sites might be completed within 1 year.	Lead: Parish Council. Partners: NNDC plus possible support from local business organisations.	To be determined.	Parish Council to keep villagers informed by way of Horning Reach magazine and through Council meeting minutes.

APPENDIX B Summary Of Results By Percentage

Main Question	Option	Responses	% age of Total
1. How many people in your household, including yourself, are in the following age groups?	Under 5	13	2.6
	5-11	14	2.8
	11-18	22	4.4
	18-65	260	52.4
	65 and over	187	37.7
2. How long have you lived in Horning?	0-2 years	25	10.2
	3-10 years	70	28.5
	11-20 years	60	24.4
	Over 20 years	91	37.0
3. Where is the main place of work for members of your household?	Retired/not working	148	54.6
	At home	12	4.4
	Elsewhere in Village	18	6.6
	Within 8 miles of village	38	14.0
	Over 8 miles from village	55	20.3
4. How many members of your Household work in Horning?	None	198	77.6
	Number working in Horning	57	22.4
5. If you have friends or relatives who are thinking of moving to the Horning area, what is their main reason for wanting to move?	Retirement	32	47.1
	Change of job	0	0.0
	Downsizing	4	5.9
	To be near family/friends	24	35.3
	Move to larger property	2	2.9
	Disability needs	2	2.9
	To be nearer facilities or school	4	5.9
6. Which, if any, of the following types of additional housing do you think are required in Horning?	Starter homes	75	26.5
	Shared ownership	22	7.8
	Residential/nursing homes	36	12.7
	Social rented housing	29	10.2
	Sheltered housing	17	6.0
	No more housing needed	104	36.7
7. Are there enough village amenities to support further housing development in Horning?	Yes	77	31.6
	No	139	57.0
	No opinion	28	11.5
8. There are approximately 1000 households in the parish of Horning. If it was decided that additional houses were required, what size of development would you prefer?	No further development	108	45.6
	7-12 houses	50	21.1
	13-20 houses	45	19.0
	More than 20 houses	34	14.3
9. Which of these forms of transport is the <u>main</u> one used by your household?	Car	222	79.3

	Bicycle	4	1.4
	Motorcycle	1	0.4
	Buses	23	8.2
	Train	3	1.1
	Taxi	11	3.9
	Shared transport	1	0.4
	Mobility vehicle	0	0.0
	Park & Ride	13	4.6
	None of these	2	0.7
10. Do you use Dial a Ride?	Yes	5	2.0
	No	192	76.8
	Not aware it existed	53	21.2
11. How do members of your household travel to work, education or training?	Not applicable	119	45.2
	Walk	14	5.3
	Bicycle	9	3.4
	Car	98	37.3
	Public transport	11	4.2
	School bus	9	3.4
	Other	3	1.1
12. How many motor vehicles are kept at your address?	None	28	11.6
	One	107	44.4
	Two	77	32.0
	More than two	29	12.0
13. Do you experience parking problems in Horning ?	Yes	95	41.1
	No	136	58.9
14. If the answer is Yes to parking problems in Horning are they at	Your Home	29	26.1
	Your place of work	7	6.3
	Village school	6	5.4
	Shopping in Lower Street	69	62.2
15. Do you feel that disability parking in Horning is adequate?	Yes	68	29.1
	No	63	26.9
	No opinion	103	44.0
16. Do you use the buses that serve the village?	Frequently	19	7.9
	Occasionally	91	37.6
	Never	132	54.5
17. If there was a Bus Service on Sundays and Bank Holidays would you use it?	Yes	30	12.9
	No	161	69.1
	Probably	42	18.0
18. Do the bus routes to and from Horning meet your needs respect of Frequency of service	Yes	39	19.4
	No	60	29.9
	No opinion	102	50.7
18. Do the bus routes to and from Horning meet your needs respect of early morning service	Yes	30	15.5

	No	27	14.0
	No opinion	136	70.5
18. Do the bus routes to and from Horning meet your needs respect of evening service	Yes	11	5.7
	No	53	27.5
	No opinion	129	66.8
18. Do the bus routes to and from Horning meet your needs respect of Saturday service	Yes	31	16.1
	No	34	17.6
	No opinion	128	66.3
18. Do the bus routes to and from Horning meet your needs respect of punctuality	Yes	49	25.3
	No	28	14.4
	No opinion	117	60.3
18. Do the bus routes to and from Horning meet your needs respect of adequacy of routes	Yes	43	21.4
	No	48	23.9
	No opinion	110	54.7
19. How do you rate the bus services to and from Horning for reliability	Good	34	16.9
	Adequate	38	18.9
	Poor	16	8.0
	No opinion	113	56.2
19. How do you rate the bus services to and from Horning for Cost of fares	Good	20	10.6
	Adequate	26	13.8
	Poor	19	10.1
	No opinion	124	65.6
19. How do you rate the bus services to and from Horning for bus stop environments	Good	18	9.2
	Adequate	43	22.1
	Poor	29	14.9
	No opinion	105	53.8
19. How do you rate the bus services to and from Horning for location of bus stops	Good	29	14.3
	Adequate	47	23.2
	Poor	25	12.3
	No opinion	102	50.2
19. How do you rate the bus services to and from Horning for disabled access	Good	20	10.3
	Adequate	13	6.7
	Poor	28	14.4
	No opinion	133	68.6
19. How do you rate the bus services to and from Horning for timetable publicity	Good	11	5.6
	Adequate	25	12.8
	Poor	55	28.2
	No opinion	104	53.3
19. Do you have a concessionary bus pass?	Yes	83	51.2
	No	79	48.8

20. If you have had occasion to complain to the local Bus Companies about their standard of courtesy, cleanliness, reliability or failure to stop was your complaint dealt with satisfactorily?	Yes	7	12.5
	No	49	87.5
21. If traffic calming measures were needed in Horning, choose the method you would prefer	Better speed enforcement	56	21.6
	Speed activated signs	87	33.6
	Reduction of speed limit to 20 mph	87	33.6
	None needed	29	11.2
22. Where, if any, do you consider there to be major road danger spots to be in Horning ?		n/a	n/a
23. What do you think about the general state of maintenance of roads and pavements in Horning?	Good	21	8.6
	Adequate	113	46.1
	Poor	106	43.3
	No opinion	5	2.0
24. Has anyone in your household experienced any difficulty in registering with a doctor?	Yes	3	1.2
	No	241	98.8
25. Has anyone in your household experienced any difficulty in registering with an NHS dentist?	Yes	50	21.6
	No	182	78.4
26. Does anyone in your household have a disability which seriously restricts their lifestyle?	Yes	35	14.3
	No	210	90.5
27. Are you caring for an elderly, long-term sick or disabled person on a regular basis?	Yes	26	10.9
	No	212	91.4
28. Would anyone in your household use any of the following services?	BroadLink alarm	16	15.4
	Home care	16	15.4
	Meals on wheels or similar	2	1.9
	Occupational therapy	18	17.3
	Respite care/day care	7	6.7
	Day care	2	1.9
	Luncheon club	10	9.6
	Support from a social worker	8	7.7
	District nurse/health visitor	25	24.0
29. Does any member of your household ever have difficulty getting to the following?	Doctor/health centre	23	27.4
	Hospital	17	20.2
	Walk in centre	13	15.5
	Chemist	6	7.1
	Dentist	9	10.7
	Optician	11	13.1
	Chiropodist	5	6.0
30. How would you rate waiting time at the Village Hall Surgery?	Good	15	8.2
	Adequate	17	9.3
	Poor	4	2.2
	No opinion	146	80.2
30. How would you rate information/web site at the Village Hall Surgery?	Good	11	6.2

	Adequate	12	6.7
	Poor	5	2.8
	No opinion	150	84.3
30. How would you rate opening hours at the Village Hall Surgery?	Good	10	5.6
	Adequate	17	9.5
	Poor	9	5.0
	No opinion	143	79.9
30. How would you rate the prescription service the Village Hall Surgery?	Good	21	11.6
	Adequate	14	7.7
	Poor	3	1.7
	No opinion	143	79.0
31. If your child attends a school within Horning Parish do you consider their educational needs are being met properly?	Yes	15	45.5
	No	18	54.5
32. Does anyone in the household attend Adult Education classes?	Yes	19	8.6
	No	203	91.4
33. Are there any additional adult education/evening classes that you would like to see available in Horning?	Yes	46	25.6
	No	134	74.4
34. If the answer to 33 is Yes please specify		n/a	n/a
35. Does anyone in the household currently make use of the following kinds of childcare?	Registered childminder	1	5.0
	Nursery/pre-school class	6	30.0
	Before/after school groups	7	35.0
	Local playgroup	6	30.0
36. Would you like to see more jobs available in Horning?	Yes	109	47.2
	No	28	12.1
	No opinion	94	40.7
37. Should the following be encouraged in Horning?	Small business development	126	54.5
	Small scale industrial workshops	47	20.3
	Small scale service industries	51	22.1
	Other	7	3.0
38. Do you live within Horning Conservation Area?	Yes	83	35.6
	No	40	17.2
	Don't know/Not sure	110	47.2
39. Should Horning Conservation Area be extended?	Yes	45	21.2
	No	59	27.8
	No opinion	108	50.9
40. Does your property have any of the following Energy Saving features	Double glazing	220	87.0
	Loft insulation	218	86.2
	Cavity wall insulation	131	51.8
	Solar heating/electricity	17	6.7
	Wind generator	0	0.0
	Other	5	2.0
41. What types of primary heating do you use?	Gas central heating	132	52.2

	Oil-fired central heating	51	20.2
	Electric central heating	47	18.6
	LPG fired heating	10	4.0
	Solid fuel heating	4	1.6
	Smokeless fuel and wood	20	7.9
	Other	1	0.4
	None	0	0.0
42. What form of sewage disposal system does your property have?	Main sewage	227	89.7
	Septic tank	10	4.0
	Cesspit	2	0.8
	Macerator	9	3.6
	Other	1	0.4
43. Have you ever suffered from flooding and/or sewage on your property?	Yes	27	11.4
	No	210	88.6
44. Are there any trees in and around Horning that you would like to see protected by Tree Preservation Orders?	Yes	80	34.0
	No	64	27.2
	No opinion	91	38.7
45. In general, where do your children play?	No children	113	66.9
	At home	25	14.8
	At friends house	9	5.3
	In the street	4	2.4
	On the upper village green	11	6.5
	On or by the river	5	3.0
	Other	2	1.2
46. How often do you use the rural footpaths around Horning	Daily	41	16.7
	Weekly	50	20.4
	Monthly	25	10.2
	Occasionally	98	40.0
	Never	31	12.7
47. Does anyone in the household worry about any of the following occurring in and around Horning?	Your home being broken into	80	31.6
	Garden theft/petty theft from property	47	18.6
	Theft from your boat or mooring	28	11.1
	Receiving unwanted phone calls	60	23.7
	Your children being bullied	7	2.8
	Anti social behaviour from neighbours	24	9.5
	Your children being bullied	3	1.2
	Being mugged	6	2.4
	Your home being damaged by vandals	25	9.9
	Pet being stolen	14	5.5
	Car crime	29	11.5
	Not unduly worried	115	45.5
48. Are you aware that Horning has a designated Police officer?	Yes	175	72.9

	No	65	27.1
49. Do you think the Police presence in and around the village is:	Too heavy	1	0.4
	Too light	118	49.2
	About right	84	35.0
	No opinion	37	15.4
50. Are you a member of the Horning Neighbourhood Watch Scheme?	Yes	36	14.9
	No	206	85.1
51. Do you think the Horning Neighbourhood Watch Scheme helps to reduce crime?	Yes	88	36.7
	No	35	14.6
	No opinion	117	48.8
52. Are any members of your household concerned about the following examples of antisocial behaviour occurring in Horning?	Bad driving	106	41.9
	Bad parking	88	34.8
	Vandalism	44	17.4
	Litter & fly tipping	69	27.3
	Dog fouling	104	41.1
	Other	4	1.6
53 Do you use the following amenities in the Village?	Village shops	242	95.7
	Village pubs	172	68.0
	Village restaurants	143	56.5
	Village cafes	77	30.4
	Village service industries	68	26.9
54 How frequently do you use these amenities?	Daily	74	10.1
	Weekly	110	15.0
	Monthly	17	2.3
	Occasionally	51	7.0
	Never	1	0.1
55 If your household uses the Horning Post Office Counter, what is this for?	Postal services	214	84.6
	Pension/benefits/allowances	31	12.3
	Paying bills	63	24.9
	Banking facilities	79	31.2
	Foreign money	41	16.2
	Other Post Office services	36	14.2
	Do not use Post Office	16	6.3
56 Do you use the upper Village green (playing field) in the village?	Yes	88	38.3
	No	142	61.7
57 Do your children participate in any of the following activities?	No children in household	118	0.0
	Before/after school clubs	6	5.1
	Holiday play schemes	1	0.8
	Horning sailing club	2	1.7
	Youth clubs	4	3.4
	Church groups	0	0.0
	Cubs, Brownies etc	2	1.7

	Sports clubs/teams	1	0.8
	Other	2	1.7
58 Do you use the River Bure/Ant/Thurne or associated Broads?	Daily	17	7.0
	Weekly	47	19.3
	Monthly	22	9.1
	Occasionally	100	41.2
	Never	57	23.5
59. Is St Benedict's Church important to your household for any of the following reasons?	Easter/Christmas celebrations	59	23.3
	Baptisms	22	8.7
	Weddings	39	15.4
	Important landmark	87	34.4
	Family graves	34	13.4
	Attending religious services	45	17.8
	Historic building	86	34.0
	Funerals	52	20.6
	Festivals and concerts	31	12.3
	Not important to me	56	22.1
	Other	7	2.8
60. In order of preference choose FOUR of the aspects of Horning village and its surrounding countryside you value most	Sense of community	85	33.6
	Sailing club	39	15.4
	Local clubs/associations	26	10.3
	Tranquillity	112	44.3
	Wildlife	71	28.1
	Sense of local identity	43	17.0
	Scenic beauty	89	35.2
	Feeling of history	12	4.7
	Rural setting	99	39.1
	Shops and restaurants	63	24.9
	Accessibility for rail	10	4.0
	Accessibility for Norwich	76	30.0
	Accessibility for Wroxham	65	25.7
	Accessibility to seaside	29	11.5
	None of these	5	2.0
61. Do any of the following reasons prevent you from being involved in Horning activities?	Cost	6	2.4
	Lack of child care	5	2.0
	Caring for an elderly/sick person	5	2.0
	Lack of transport	11	4.3
	Lack of information	46	18.2
	Cost	9	3.6
62. Are there enough activities for young people in the village?	Yes	18	8.1
	No	90	40.7
	No opinion	113	51.1

62. Are there enough activities for Senior citizens in the village?	Yes	81	34.9
	No	34	14.7
	No opinion	117	50.4
62. Are there enough activities for disabled persons in the village?	Yes	11	5.1
	No	43	20.1
	No opinion	160	74.8
63. Are there adequate sport/fitness facilities in Horning?	Yes	42	18.1
	No	80	34.5
	No opinion	110	47.4
64. If Horning Youth Club were to be revitalised would you be prepared to help?	Yes	22	10.2
	No	194	89.8
65. Choose up to FOUR activities you would like to see provided by a Youth Club	Boating/canoeing/sailing	83	32.8
	Beauty/hair care	22	8.7
	Camping	26	10.3
	Car maintenance	41	16.2
	Computer skills	64	25.3
	Cooking	53	20.9
	Creative art	27	10.7
	Cricket	26	10.3
	Creative art	5	2.0
	Table tennis	27	10.7
	Discos	23	9.1
	Listening to music	10	4.0
	Pool table	22	8.7
	Mini football	20	7.9
	Roller skating	12	4.7
	Darts	6	2.4
	Other	6	2.4
65. Do you use the children's play area on the upper village green?	Yes	55	24.2
	No	172	75.8
66. What sort of additional equipment would you like to see on the children's play area?	Basketball hoops	25	9.9
	Climbing wall	24	9.5
	Monkey bars	33	13.0
	Other	12	4.7
67. What extra sports would you like to see take place on the playing field?	Baseball	4	1.8
	Cricket	73	32.2
	Rugby	24	9.5
	Hockey	15	5.9
	Girls football	37	14.6
	Netball	24	9.5
	Rounders	30	13.2
	Tennis	53	23.3

	Other	2	0.8
68. Are you satisfied with street cleaning in Horning?	Yes	167	72.9
	No	36	15.7
	No opinion	26	11.4
68. Are you satisfied with grass verge cutting in Horning?	Yes	163	70.3
	No	50	21.6
	No opinion	19	8.2
68. Are you satisfied with drain cleaning in Horning?	Yes	117	52.7
	No	50	22.5
	No opinion	55	24.8
68. Are you satisfied with litter bin emptying frequency in Horning?	Yes	137	60.6
	No	46	20.4
	No opinion	43	19.0
68. Are you satisfied with dog bin emptying frequency in Horning?	Yes	99	45.4
	No	32	14.7
	No opinion	87	39.9
68. Are you satisfied with recycling bin emptying frequency in Horning?	Yes	152	67.3
	No	43	19.0
	No opinion	31	13.7
68. Are you satisfied with winter weather service (gritting etc) in Horning?	Yes	98	42.1
	No	95	40.8
	No opinion	40	17.2
68. Do you use the mobile library service	Yes	23	9.6
	No	199	83.3
	Not aware of it	17	7.1
69. Do you use the local County Council Waste Transfer sites?	Yes	202	83.1
	No	41	16.9
70. Do you subscribe to the Brown Bin (garden waste) scheme?	Yes	122	51.5
	No	106	44.7
	On the waiting list	2	0.8
	Not aware of it	7	3.0
71. Do you consider that any of the following are a serious problem in Horning?	Traffic density	52	20.6
	Traffic noise	18	7.1
	Traffic speed	135	53.4
	Lack of safe places to walk on roads	122	48.2
	Badly maintained roads	56	22.1
	Poor road markings	23	9.1
	Inadequate road signs	17	6.7
	None of these	35	13.8
	Other	6	2.4
72. How do you rate access for disabled people in the Village ?	Good	6	2.5
	Adequate	56	23.0

	Poor	69	28.3
	No opinion	113	46.3
73. Are you satisfied with the condition of rural footpaths	Yes	125	51.9
	No	63	26.1
	No opinion	53	22.0
73. Are you satisfied with the village greens	Yes	204	85.4
	No	17	7.1
	No opinion	18	7.5
74. If you have a computer in your home, which of the following do you use it for <u>mainly</u> ?	Business/working from home	82	32.4
	School work	11	4.3
	Entertainment	103	40.7
75. If you have Broadband do you consider its speed/coverage to be satisfactory?	Yes	69	35.9
	No	95	49.5
	No opinion	28	14.6
76. Do you find the Mobile Phone coverage you receive satisfactory?	Yes	47	19.8
	No	176	74.3
	No opinion	14	5.9
77. How often do you access the Horning village website for events, public notices?	Not on the internet	13	5.7
	Daily	0	0.0
	Weekly	2	0.9
	Monthly	3	1.3
	Occasionally	47	20.5
	Never	164	71.6
78. How do you find out what is going on in Horning?	Parish notice boards	56	22.1
	Village website	4	1.6
	Horning Reach	215	85.0
	Posters	60	23.7
	Local newspapers	52	20.6
	Parish Council meetings	13	5.1
	Word of mouth	114	45.1
	Friends and neighbours	93	36.8
	Other	2	0.8
79. Do you consider you are well enough informed about Parish Council processes on decision making	Yes	53	23.3
	No	106	46.7
	No opinion	68	30.0
79. Do you consider you are well enough informed about Parish Council processes on use of Parish money	Yes	53	23.5
	No	106	46.9
	No opinion	67	29.6
79. Do you consider you are well enough informed about Parish Council processes on handling of planning applications	Yes	53	22.9
	No	110	47.6
	No opinion	68	29.4

80. Are any members of the household concerned about any of the following types of pollution with regard to Horning village?	Noise pollution	33	13.0
	Agricultural pollution (crop spraying)	35	13.8
	Air pollution	5	2.0
	Water pollution	29	11.5
	Other	7	2.8
81. How do you rate the electricity supply in and around Horning?	Good	149	61.3
	Adequate	73	30.0
	Poor	20	8.2
	No opinion	1	0.4
81. How do you rate the gas supply in and around Horning?	Good	133	57.8
	Adequate	20	8.7
	Poor	11	4.8
	No opinion	66	28.7
81. How do you rate the water supply in and around Horning?	Good	187	77.0
	Adequate	49	20.2
	Poor	5	2.1
	No opinion	2	0.8
81. How do you rate mains drainage in and around Horning?	Good	159	65.7
	Adequate	65	26.9
	Poor	12	5.0
	No opinion	6	2.5
81. How do you rate landline telephone services in and around Horning?	Good	173	71.2
	Adequate	51	21.0
	Poor	10	4.1
	No opinion	9	3.7
81. How do you rate digital TV coverage in and around Horning?	Good	101	43.2
	Adequate	81	34.6
	Poor	22	9.4
	No opinion	30	12.8
81. How do you rate digital radio coverage in and around Horning?	Good	70	31.7
	Adequate	60	27.1
	Poor	29	13.1
	No opinion	62	28.1
81. How do you rate postal services in and around Horning?	Good	184	74.2
	Adequate	60	24.2
	Poor	4	1.6
	No opinion	0	0.0
82. From the list choose FOUR of the things you like MOST about living in Horning?	Accessibility for London	6	2.4
	Distance from Norwich	51	20.2
	Climate	3	1.2
	Close amenities	14	5.5
	Close River	96	37.9

	Close Broads	76	30.0
	Close coast	37	14.6
	Close Great Yarmouth	5	2.0
	Close Wroxham	46	18.2
	Community aspect	21	8.3
	Conservation Area	12	4.7
	Footpaths	7	2.8
	Friendliness	57	22.5
	Good bus service	7	2.8
	Good school	6	2.4
	Good Health services	7	2.8
	Local history	7	2.8
	Ease of commuting	7	2.8
	Low crime rate	69	27.3
	Low pollution	12	4.7
	Low light pollution	19	7.5
	Close to Norwich airport	7	2.8
	Not overdeveloped	69	27.3
	Peace and quiet	93	36.8
	Rural location	69	27.3
	Scenic beauty	52	20.6
	Sports facilities	1	0.4
	Village atmosphere	79	31.2
	Wildlife	37	14.6
	Other	5	2.0
83. From the list choose FOUR of the things that you like LEAST about living in Horning?	Anti-social behaviour	11	4.3
	Broads Authority interference	32	12.6
	Communications	6	2.4
	Cannot walk safely to nearest shops	43	17.0
	Community issues	1	0.4
	Conservation area	2	0.8
	Dog fouling	50	19.8
	Fly tipping	10	4.0
	Getting over developed	62	24.5
	HGV noise	21	8.3
	Lack community spirit	7	2.8
	Lack of cycle lanes	26	10.3
	Lack of facilities	8	3.2
	Lack of signals for Mobiles	111	43.9
	Lack of street lighting	38	15.0
	Lack of verge maintenance	13	5.1
	Lack of village character	4	1.6

	Large scale housing	11	4.3
	Litter	18	7.1
	No focal point to the village	7	2.8
	Noise pollution	8	3.2
	Planning matters	22	8.7
	Poor road maintenance	37	14.6
	Too few shops	41	16.2
	Too much development	16	6.3
	Traffic speed	111	43.9
	Transport	17	6.7
	Vandalism	7	2.8
	Village infrastructure	3	1.2
	No access to River Bank	54	21.3
	Other	10	4.0
84. Which of the following statements reflect your view of life in Horning?	Do not know next door neighbours	3	1.2
	Horning is losing its village identity	40	15.8
	Regularly attend village events	36	14.2
	Neighbours regularly help out	61	24.1
	People around here are friendly	144	56.9
	People around here are willing to help	65	25.7
	There is a good community spirit	71	28.1
	Other	9	3.6
85. Would you be willing to see an increase in the rates for any of the following improvements to the environment in and around Horning?	Additional footpath signage	10	4.0
	More litter bins	25	9.9
	Extra bench seats	19	7.5
	Better traffic management	36	14.2
	More dog bins	27	10.7
	More village notice boards	14	5.5
	Provision of cycle tracks	33	13.0
	More rural footpaths	35	13.8
	Other	10	4.0
86. Which of the following facilities would benefit Horning?	More cafes/tea rooms	18	7.1
	More pubs	2	0.8
	More shops	70	27.7
	More holiday accommodation	6	2.4
	More takeaways	15	5.9
	Three rivers path	136	53.8
	Other	12	4.7
87. Which areas would you like to see more accessible in the village? Please specify	Various answers		
88. What is it in Horning that you would most want to preserve at all costs?	Various answers		